

Booking

What about deposit and how much should I pay when I reserve the room?

A credit card number is required to guarantee your reservation, however **no charge** will be made against your credit card at the moment of your reservation; the credit card data will serve exclusively **to guarantee your reservation** according to our **cancellation policy**.

Only the tariff "Happy Time" prepaid non-refundable, is expected prepayment

All your personal data including your credit card information will be erased from our records upon your departure. Our server is Connection Encrypted: High-grade Encryption (AES-256 bit)

CANCELLATION POLICY

Hotel's cancellation policy allows cancellations **without any penalty up to 72 Hours** before reserved arrival (1pm).

First night will be charged by the Hotel after this deadline or in case of no show. Refunds of payment by credit card will be only and solely carried out using the same credit card.

An automatic message will be sent by our system to confirm your cancellation, however we ask you to please advise us in case you do not receive this information so that we can confirm it directly with you.

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